

HOTEL DON CANDIDO

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GENERAL REGULATION FOR HOUSING PETS IN DON CÁNDIDO HOTEL

Basic general rules to regulate the stay of guests with pets in Don Cándido hotel in order to make it the most pleasant as possible without disturbing the rest of the hotel guests.

- ✿ Maximum one pet per room is allowed.
- ✿ Dogs and cats are allowed; birds, reptiles or any other animals are allowed.
- ✿ **A rate of € 10 per one night and € 5 per extra night will be applied for the cleaning of the room.**
- ✿ The animal owner must keep it in proper hygienic and sanitary conditions.
- ✿ The animal owner is responsible of the damages caused by his pet either to third parties or furniture. The amount of the damages caused during the stay will be charged on the final invoice.
- ✿ The Don Cándido Hotel reserves the right to not accept pets that can create inconvenience to other guests or have inappropriate behavior during their stay.
- ✿ The guest is responsible, all the time, of his pet and its behavior.
- ✿ The pet can only be in the room, in the restaurant terrace and in the common areas on the way to them. It is strictly forbidden to enter to any other spaces such as restaurant, bar, lounges, except circulation areas of the hotel complex.
- ✿ Dogs considered PPP breeds will have to wear a muzzle when they circulate through the hotel and when one of our workers enters their room and the dog is inside.
- ✿ Dogs considered PPP breeds can only be accommodated in our establishment with the owner who is listed on the corresponding PPP license that will be necessary to show at the check-in time.
- ✿ It is not allowed that your pet do its business in the hotel grounds. They have a green area right next the hotel. Remember to pick your pets poop.
- ✿ To leave or enter the hotel you will always have to take your pet well tied and with the short leash.
- ✿ Your pet can not stay alone in the room at any time. This seeks to avoid possible discomfort, by barking or crying, to other guests and damages in the room.
- ✿ In case you want to enjoy the restaurant services, you have available the room service menu and tables in the restaurant terrace.
- ✿ It is requested to the guests to not let their pets up in the beds or sofas.
- ✿ Notify to our housekeeping department when the animal is not in the room so that it can be cleaned.
- ✿ You cannot either bath the pet, in bathrooms or shower rooms, or use towels to dry it. If you required towels you can rent them at the hotel reception. The price per large towel is 1 € per unit.

Before booking your room, please, warns that you are traveling with your pet.

Do not forget to deliver a signed copy of this document as proof of acceptance of these conditions.

We really appreciate and thank you to compliance these rules and we hope that you have a pleasant stay in our hotel.

Customer signature :